



AVer UE1 Firmware Release Notes – July 11th, 2025

VERSION	0.0.0000.17
Camera COMPATIBILITY	<ul style="list-style-type: none">• TR333V2/TR323NV2/TR313V2/TR311HWV2: 0.1.0000.23 and later• PTZ310U(N)V2/PTZ330U(N)V2/PTZ211/PTZ231: 0.0.0000.24 and later• TR211/TR315(N)/TR335(N): 0.0.0000.24 and later• TR535: 0.0.0000.18 or later• DL30: 7.0.0022.28 or laterTR535 0.0.0000.18 or later• CAM550: 0.0.8010.04 or later• CAM570: 0.0.8108.04 or later• CAM520 Pro3: 0.0.9604.04 or later

<p>0.0.0000.17</p> <p>Release date:</p> <p>July 11th, 2025</p> <p>[Only update Release Notes]</p>	<p>New Camera</p> <ul style="list-style-type: none"> ■ N/A. Only update Release Notes <p>New Features</p> <ul style="list-style-type: none"> ■ N/A. Only update Release Notes <p>Bug Fix</p> <ul style="list-style-type: none"> ■ N/A. Only update Release Notes <p>Known Issues</p> <ul style="list-style-type: none"> ■ When using UE1 version 0.0.0000.17 with the CAM570 or CAM550 running the firmware versions listed below, the connection will fail: <ol style="list-style-type: none"> 1. CAM570: 0.0.8110.04 2. CAM550: 0.0.8012.02 <p>➔ This issue will be resolved in the future release of UE1.</p> <p>Notes and Recommendations</p> <ul style="list-style-type: none"> ■ When connecting UE1 with CAM550, CAM570, or CAM520 Pro 3 using DHCP, UE1 must also be connected to the LAN to access the router. This allows UE1 to obtain the IP address of the camera. Otherwise, it is recommended to set a static IP for the CAM series.
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<p>0.0.0000.17</p> <p>Release date:</p> <p>Mar 28th, 2025</p>	<p>New Camera</p> <ul style="list-style-type: none"> ■ Support models: CAM550, CAM570 and CAM520 Pro3. <p>New Features</p> <ul style="list-style-type: none"> ■ Automatically adjust the camera Theme mode to Standard/IP mode. ■ Add new toggle in RM to enable or disable the forced setting of the Theme mode. <p>Bug Fix</p> <ul style="list-style-type: none"> ■ N/A <p>Known Issues</p> <ul style="list-style-type: none"> ■ CAM550/570/520 Pro3 limitation: <ul style="list-style-type: none"> ◆ Not support firmware update by Room Management ◆ Not support in following modes: PIP/IO Port/AI Lens Streams/Smart Gallery/Smart Composition/Auto Framing ◆ Not support setting preset image
<p>0.0.0000.14</p> <p>Release date:</p> <p>Oct 31st, 2024</p>	<p>New Features</p> <ul style="list-style-type: none"> ■ Support models: PTCv2, PTZV2, TRV3, DL30 and TR535 <p>Bug Fix</p> <ul style="list-style-type: none"> ■ Fix multiple UE1 in LAN crashed issue ■ Fix few UE1 boot-up randomly failed issue ■ Fix UE1 crashed when USB connected for a long time <p>Known Issues</p> <ul style="list-style-type: none"> ■ CaptureShare NOT support DL30 ISP firmware update, factory reset, click tracking and tracking preview ■ CaptureShare NOT support TR535 Wide-Angle streaming, click tracking and tracking preview